

# Visionary

## Federal Credit Union

### Sherpa and Your Credit Union: Trusted Guides to Personal Data Security

Your personal information is collected and shared everywhere— when you go online, use a debit card, or text a friend. It's increasingly more difficult to keep your information safe and out of the criminals hands.

Using top ID protection technology, your credit union and Sherpa Identity Protection will equip you with the tools and guidance to protect your personal information. If a breach should occur, Sherpa's proactive monitoring identifies it quickly. Plus you have immediate access to full service Sherpa identity and credit restoration experts should you ever need it.

Visionary FCU is offering the Sherpa Identity Protection solution with three different levels of protection. Don't cross your fingers and hope for the best— be proactive and sign up for Sherpa today!

**Visit [www.visionaryfcu.org](http://www.visionaryfcu.org) and click the Sherpa link on the left side of the page.**



### Holiday Help From Your Credit Union

The holidays are behind us, but that doesn't mean scammers are taking a break. In order to protect your money, here are some tips for keeping your accounts and information safe:

- Change your login/username from your account number. For example, if you have 1234 change it to JJones01.
- Utilize all characters in your password: Uppercase, lowercase, symbols, and numbers.
- Keep your password confidential.
- Make use of anti-virus protection software.
- Beware of questionable emails. Visionary Federal Credit Union will NEVER ask you to email your account information because we already know who you are.
- Notify us IMMEDIATELY if you think you have submitted account details to the wrong place.

## It's YOUR Money, Make Certain YOU Keep It!

Your Dormant Account Could Cost You Money

Did you know, the funds in your account could be sent to the Unclaimed Property Department of Pennsylvania if no activity can be found on your account within the last three years? (Dividends do not qualify for activity on your account). You can prevent your account from being closed and all available funds sent to Pennsylvania's Unclaimed Property Department by reactivating your account by doing one of the following: Make a deposit or withdrawal (in any amount) to/from your account either by mail, by visiting our branch, or by one of our open transfer options at [www.visionaryfcu.org](http://www.visionaryfcu.org). Call us at 412-221-6660 to reactivate your account.

**Important to remember: Always keep your address and phone numbers current with us, we will attempt to contact you before the deadline.**

## Visionary FCU has More Branches Than You Think!

Some transactions are easier to do in-person. But stopping by the Visionary FCU branch isn't always convenient, especially when traveling.

With shared branching, you can access your credit union account and conduct business at over 5,000 credit union offices nationwide.

When visiting a shared branch, you can withdraw cash, deposit checks, make loan payments, purchase money orders, and more. Best of all, you'll receive the same friendly, personal service at the teller line, just like you were visiting your local Visionary FCU branch.

- Access your account at over 5,000 locations nationwide, including 186 locations in Pennsylvania, and 31 locations in Delaware
- Shared Branch locations are available in all 50 states
- You'll be treated as a member of the credit union family!
- (THERE IS NO FEE FOR CONDUCTING SHARED BRANCH TRANSACTIONS)

Simply let the teller know you're from Visionary FCU, and provide them with a valid government-issued photo ID, such as a driver's license or U.S. passport.

To find a shared branch, you can visit [co-opsharedbranch.org](http://co-opsharedbranch.org), or call 888-SITE-CO-OP (888-748-3266) to find a branch by phone. You can also download a free Shared Branching Locator app on your iPhone or Android device.



**Visionary**  
Federal Credit Union

### board of directors

John Mercier	Chairman
Rudy Minella	Vice Chairman
Phyllis Miller	Secretary
Ray Summers	Director
Ray George	Director & Supervisory Committee Chairman

### loan officers

Wendy Kingsland  
Phyllis Miller  
Heather Fries  
Susan Tinney

### office staff

Wendy Kingsland	President/CEO
Phyllis Miller	VP Operations
Heather Fries	Office Manager
Susan Tinney	Head Teller/MSR
April Edkins	ACH/Share Draft
Peggy Welsh	MSR
Kay Brodmerkel	MSR
Judy Krisovenski	MSR

### location

201 Beram Ave.  
Bridgeville, PA 15017  
Phone: 412-221-6660  
Email: [info@visionaryfcu.org](mailto:info@visionaryfcu.org)  
Fax: 412-221-3414

Visa Debit After Hours:  
1-800-472-3272

Visa Credit Customer Service:  
1-844-348-7518

Visa Credit Customer Service  
International: 1-301-945-3572

### Shared Branch Service Center

Hours of Operation:

Mon-Tues-Fri: 8:30 A.M. – 5:00 P.M.

Wednesday: 8:30 A.M. – 1:00 P.M.

Thurs: 8:30 A.M. – 6:00 P.M.\*

Lobby Closes at 5:00 on Thursday  
Drive thru open until 6:00

### Holiday Closings

Monday, January 18  
**Martin Luther King Jr. Day**

Monday, February 15  
**Presidents' Holiday**